

REACHING FULL POTENTIAL

**DYNAMIC
LEADERSHIP**

LIMITED *Dynamic Leadership Limited, Consultants.*

**Diana MacDonald,
Management Consultant &**

ISO 9001- 2000 Lead Auditor presents:



One day workshop: INTRODUCTION TO QUALITY

Testimonials:

“I would like to personally thank you for all that you have achieved on our behalf . You have led us forward in developing a Quality system that our team will be very proud of ! We will all feel more secure in the future in the knowledge that all team members around us are quality focused. I have sincerely enjoyed working with you and look forward to working with you in the future”

Commercial Pharmacy Owner

“Diana is one of those very rare managers (in fact unique in my experience to date) who applies very effectively” in her daily practice all those leadership, communication and empathetic skills and knowledge that are rarely evident outside of the text books and training workshops.”

Clinical Director District Health Board (DHB) Services

“Diana is a person of infectious enthusiasm, who listens and assesses and then acts or assists others to act. She is very astute in her work with people. This is an attribute which is one of the bases of her substantial success over the years. I believe that anyone who has the good fortune to work with Diana will find this an enjoyable, as well as profitable experience which they would wish to repeat on another appropriate occasion”

Occupational Physician

Workshop Aims:

- To introduce the key concepts, definitions and principles of quality
- To provide a framework for quality and introduce participants to quality tools
- To understand how to develop a quality culture in your organisation
- To put knowledge into practice

Course details

Palmerston North: One day workshop: 9am to 4.30pm 8 July 2009

Details of venue will be distributed to registered participants

Cost: \$750.00 Excl GST per person; Includes lunch, morning and afternoon tea

NB: Individualised contracts are available for services, teams or individuals following this workshop.

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To book online please visit us @ www.dynamicleadership.co.nz