



**Diana MacDonald,  
Management Consultant**

## Practical skills for Managers; Team Leaders; Clinical Nurse Leaders/ Managers

(Suitable for all Managers across all healthcare providers)

### FOUR DAY COURSE

#### What participants say about the course:

- Absolutely invaluable skills learnt and think that all managers should attend (compulsory)
- All the information learnt was so valuable that I will take it with me in any job/work environment
- Very worthwhile. Good to be able to practice skills learnt
- Diana covered an enormous amount of information. The delivery was very easy to understand and very practical so you could go away and implement it in your everyday work

#### What they say about the facilitator:

- Excellent! Great communicator. Such valuable knowledge and experience. You have so much to share and we need your expertise
- Very empowering. Explained the models and concepts clearly. Allowed discussion but great at re-directing too. Felt very genuine
- I found Diana extremely approachable. She is a good listener and I learnt heaps from her. She made everything sound so logical. Thanks Diana
- Has energy, knowledge and great expertise. Easy to understand

This exciting workshop is based in New Zealand action research and is facilitated by Diana MacDonald, Management Consultant Dynamic Leadership Limited.

#### Workshop Aims

- Recognise the importance of the environment (Whole systems theory and its application in management)
- Identify and work with transferable skills, frameworks and knowledge; maximise what you already have
- Recognise what values are, why they are important in the workplace and how to apply your understanding
- Understand and develop the competencies for emotional intelligence and further develop knowledge and models of communication
- Understand a strengths model, team work and creating a learning culture in your team/ organisation
- Introduction of a five phase process for coaching and mentoring for staff development
- Have an opportunity to practice, reflect and practice some more

### Includes a comprehensive workbook

#### Course details

##### Palmerston North:

Day one and two: 30 June & 1 July 2009

Day three and four: 20 July & 21 July 2009

*Details of venue and times will be distributed to registered participants*

##### Cost:

\$1,800 Excl GST per person (\$450 per day of training); Includes lunch, morning and afternoon tea: Maximum number of participants: 12

NB: Individualised contracts are available for services, teams or individuals following this workshop.

**Dynamic Leadership Limited, Management Consultants, P O Box 214, Napier**

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**To book online please visit us @ [www.dynamicleadership.co.nz](http://www.dynamicleadership.co.nz)**